# AgriSolutions® AgIQ® Benchmarking

Data's Future Role in Driving
Business Intelligence on Farm





Welcome to Chicago





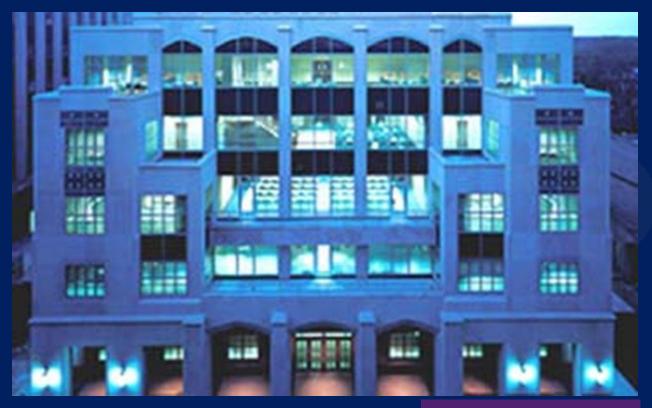
# Chicago Avenue





## Northwestern University







#### Wieboldt Hall

Kellogg Graduate School of Management Northwestern University











# What are they doing?





Factory Floor Automation









#### Strike Three



#### Threat of New Entry: Competitive Rivalry: Threat of - Time and cost of entry - Number of competitors - Specialist knowledge - Quality differences New - Other differences Economies of scale Entry - Cost advantages - Switching costs - Technology protection - Customer loyalty - Barriers to entry - Costs of leaving market - etc. Supplier Competitive Buyer Power Rivalry Power Supplier Power: - Number of suppliers **Buver Power:** - Size of suppliers - Number of customers - Uniqueness of service - Size of each order - Your ability to substitute - Differences between - Cost of changing competitors - Price sensitivity Threat of Threat of Substitution: - Ability to substitute - Substitute performance - Cost of changing Substitution Cost of change

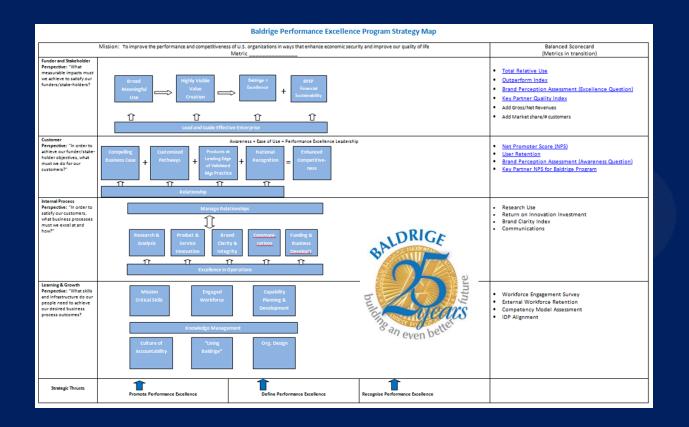
#### Porter' Five Forces





#### Kotler's Four-P's





#### Kaplan's Balanced Score Card









# Benchmarking





















A cornfield can be a billion points of information

# Big Data



- Data collection
- Data storage
- Data access
- Data analysis

Fundamental Economics





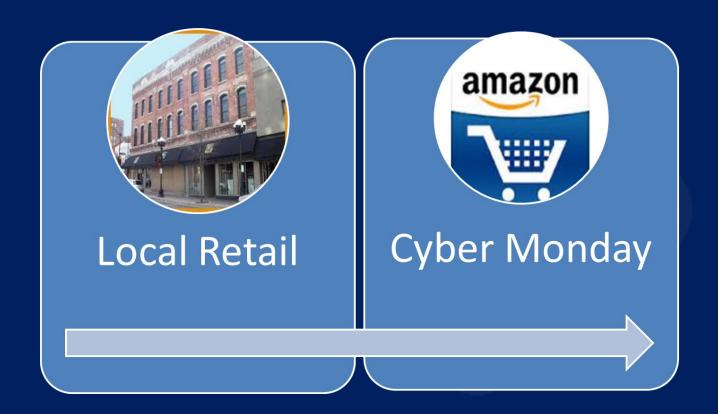
























## Business Intelligence



- Intelligence is all about decisions
- Decisions made by you and your team
- What is required to make a good decision?
  - Sound decision process
  - Information

## Intelligence



$$Value = \frac{(Real\ Benefits + Perceived\ Benefits)}{(Real\ Costs + Perceived\ Costs)}$$

#### #1) Decision Process



#### Lacking Sound Decision Process we use...

- Gut feel
- Rule of Thumb
- Conventional wisdom
- Educated guess
- Tradition/Experience
- Common sense

#### Decision Heuristics



- We anchor from previous
- We assess from our available memories/experience
- We overstate the likelihood of favorable events
- We overly discount the probability of bad events
- We assume our sample is representative
- We fail to look for disconfirming information

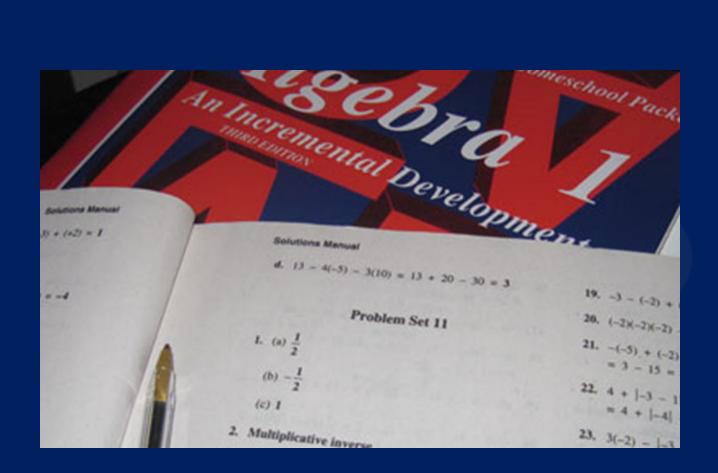
#### Decision Failings



- · Data: one little piece of reality
- Share it: Data → Information
- Throughout History:
  - · Insatiable consumer demand for it
  - People want to know the answer

#### #2 Information





#### What's The Answer?

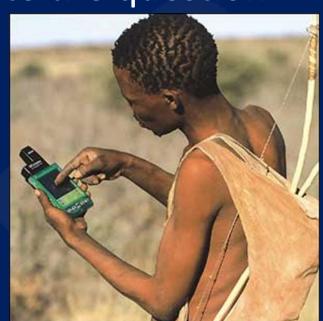


#### Intelligence \( \neq \) Answers

Because if you can formulate the question

And if the answer exists,

ANYONE can access that information in seconds.



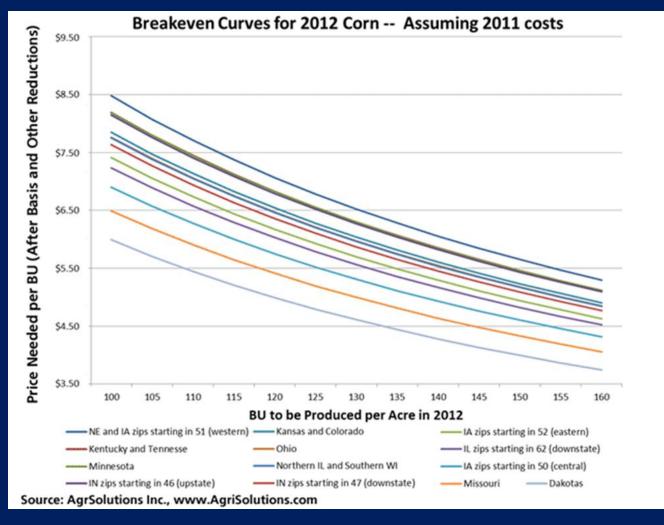
The World Has Changed



- Can you formulate the questions
- Can you query for the answers
- Can you access the data?

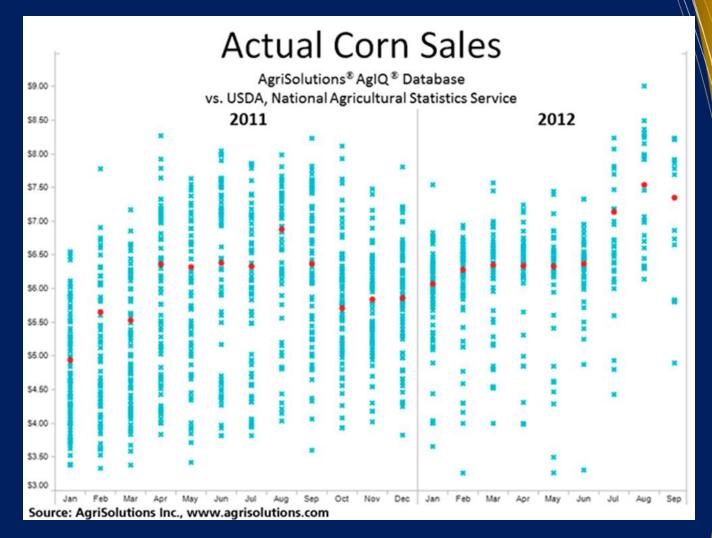
The Point Becomes...





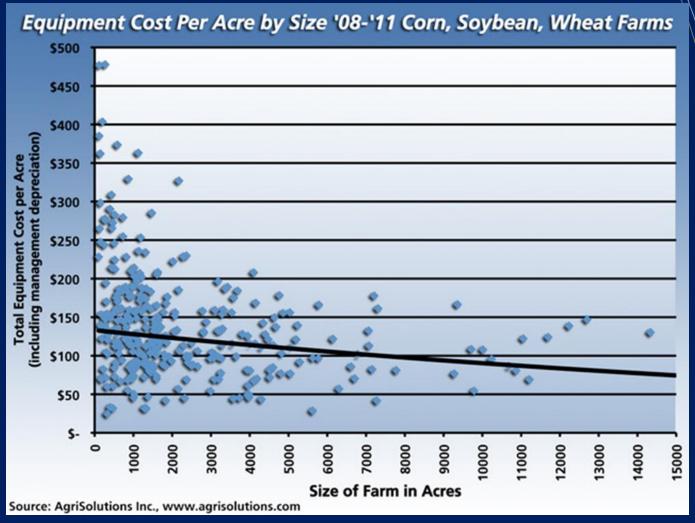
# Benchmarking \neq Answers





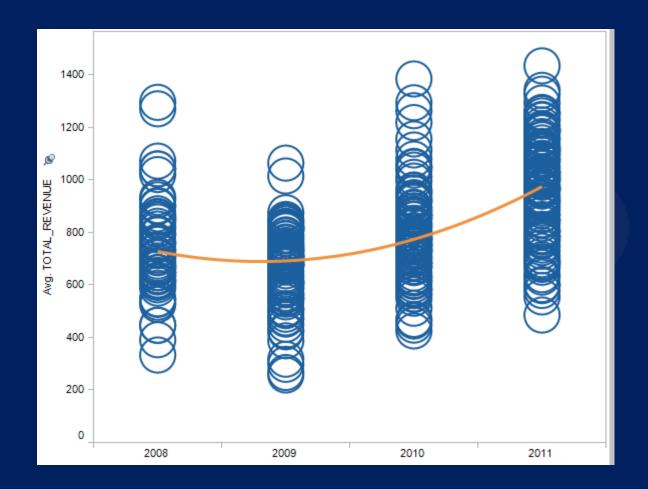
Benchmarking \( \neq \) Answers





Benchmarking \neq Answers

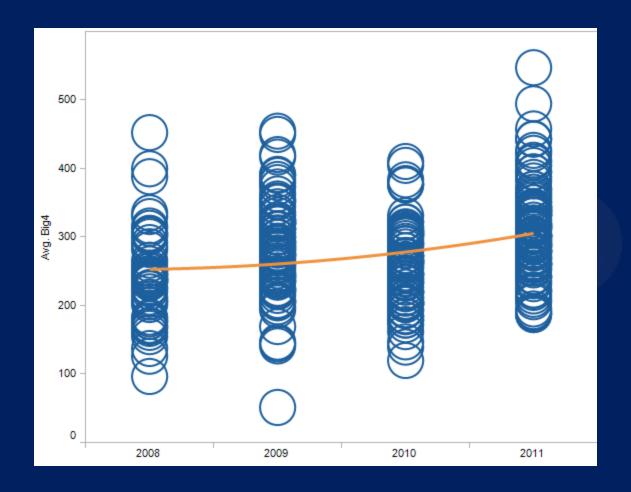




### Corn Production's Math

Dollars of Total Revenue per Acre of Corn

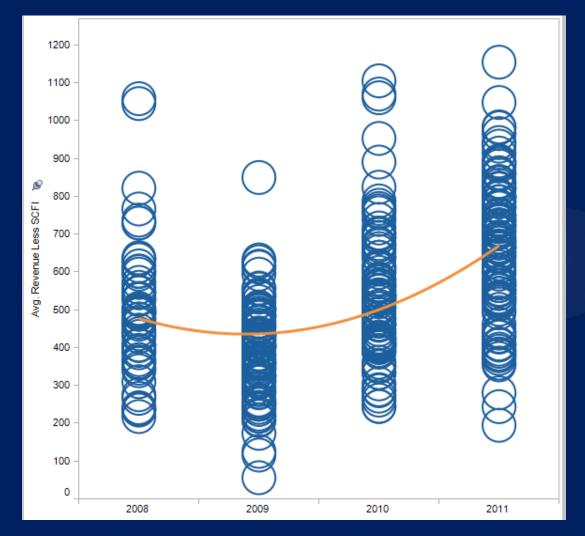




### Corn Production's Math

Dollars Spent on Seed + Chem + Fert + Crop Ins





### Corn Production's Math

Revenue – (Seed + Chem + Fert + Ins)



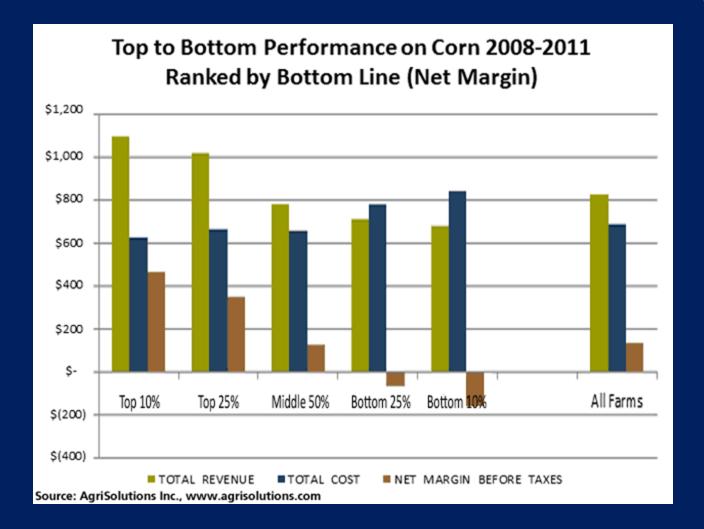
You make some money and then... You start writing checks to:

- Remaining Vendors
- Landlords
- Bankers
- Staff
- Self

\$500

Revenue – Expense =





### The Middle 50% Makes It



### Threat of New Entry:

- Time and cost of entry
- Specialist knowledge
- Economies of scale
- Cost advantages
- Technology protection
- Barriers to entry
- etc.

### Threat of New Entry

### Competitive Rivalry:

- Number of competitors
- Quality differences
- Other differences
- Switching costs
- Customer loyalty
- Costs of leaving market

Supplier Power Competitive Rivalry

Buyer Power

### Supplier Power:

- Number of suppliers
- Size of suppliers
- Uniqueness of service
- Your ability to substitute
- Cost of changing

### Threat of Substitution:

- Substitute performance
- Cost of change



### **Buyer Power:**

- Number of customers
- Size of each order
- Differences between competitors
- Price sensitivity
- Ability to substitute
- Cost of changing

### Porter' Five Forces



Total Farm Acres		2008	2009 2010		2011 Average	
Soybeans	8000+	\$ -	\$ 306.76	\$ 458.37	\$ 500.32	\$ 406.96
	4000-7999	\$ 437.10	\$ 402.41	\$ 420.82	\$ 422.60	\$ 418.81
	2000-3999	\$ 344.45	\$ 404.71	\$ 335.63	\$ 417.95	\$ 380.59
	1000-1999	\$ 358.87	\$ 351.98	\$ 408.77	\$ 401.83	\$ 383.02
	<1000	\$ 382.17	\$ 350.55	\$ 295.57	\$ 414.42	\$ 360.88
Corn	8000+	\$ 730.94	\$ 585.17	\$ 620.81	\$ 660.93	\$ 637.37
	4000-7999	\$ 394.08	\$ 549.04	\$ 576.88	\$ 655.17	\$ 589.25
	2000-3999	\$ 554.62	\$ 615.95	\$ 586.74	\$ 669.08	\$ 612.47
	1000-1999	\$ 509.56	\$ 556.30	\$ 571.16	\$ 660.27	\$ 585.35
	<1000	\$514.26	\$ 583.66	\$ 580.72	\$ 712.92	\$ 605.46

## Total Production Cost



### Threat of New Entry:

- Time and cost of entry
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- etc.

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Competitive Rivalry



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### Porter' Five Forces

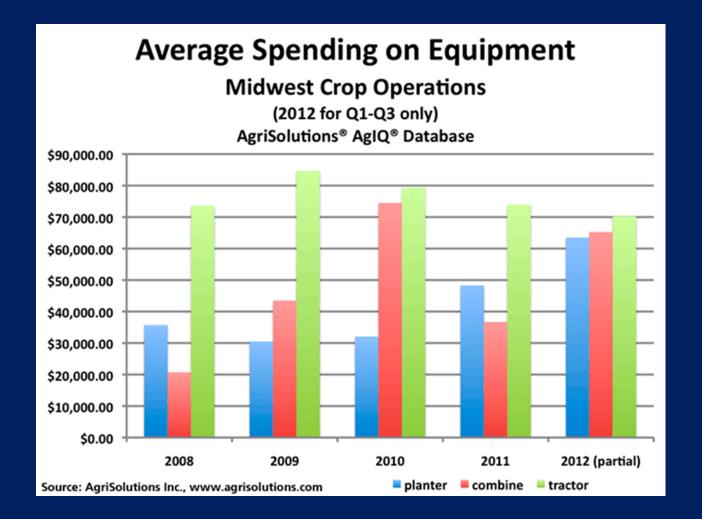


- Confusing the issue
- Misdirecting our focus
- Misappropriating our resources
- · Underemphasizing key areas of
  - Learning
  - Internal Process

where as a group we have great lack

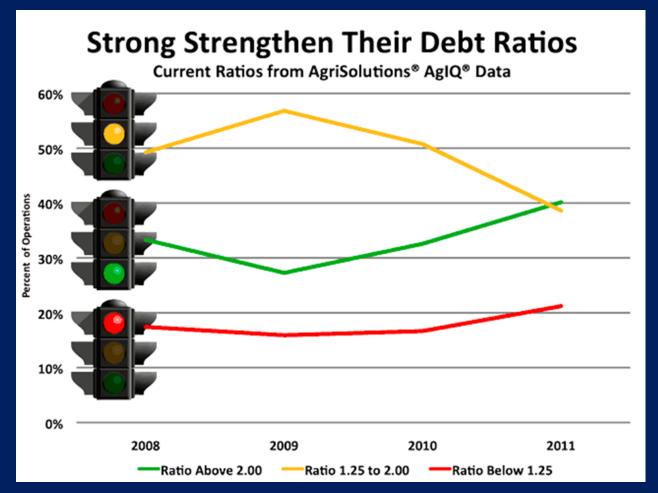
# Competitive Rivalry





# Buying Technology





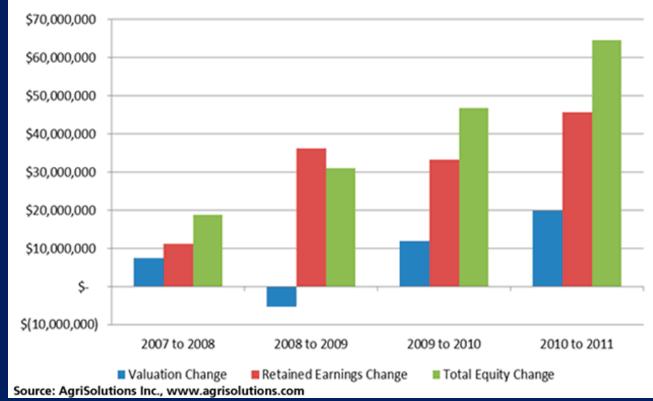
# Strengthening Balance Sheet





(chart shows the change for the group, not total equity)

AgriSolutions® AgIQ® Data



Strengthening Balance Sheet



### Threat of New Entry:

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- etc.

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# Threat of New Entry



# Is hasn't happened yet, so what Barriers to Entry Remain?

- Agency Issues
- Access to Land
- Customer relations
- Lack of a trigger



- Agency is the set of issues a principal has getting the agent to act in the principal's best interest
- It is how do you manage when you are not physically present

Agency Issues





- Ownership
- Relationship and trust
- Contract
- Incentive Compensation
- Direct Supervision

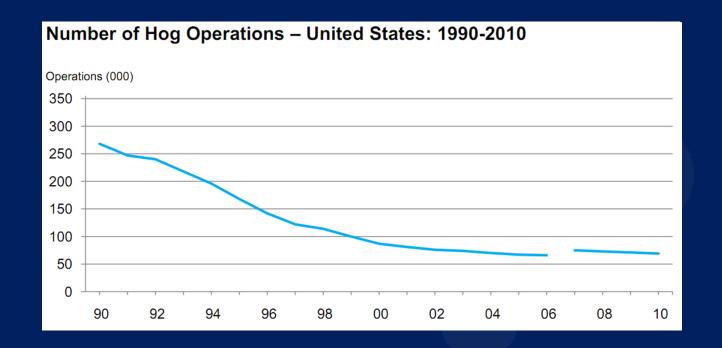
# Managing Agency



- The most efficient way to play the game (Game Theory)
- Why trust and relationship remain an effective barrier to entry in production agriculture

### Tit for Tat





Agency issues have slowed crop's consolidation compared to livestock's





Technology will Nullify Agency as Barrier to Entry



 As the crop production "Factory Floor" automates over the next decade or two, technology erode this barrier allowing corporate competition for landlord relationships

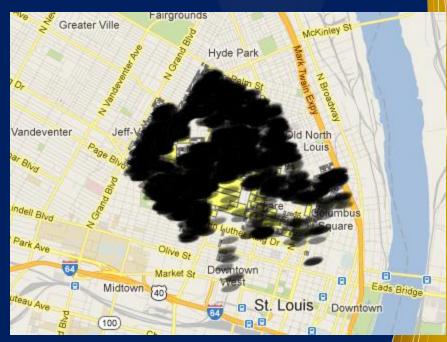
 Producers will have to compete on price – leveraging their "installed base" for competitive advantage

### Prediction



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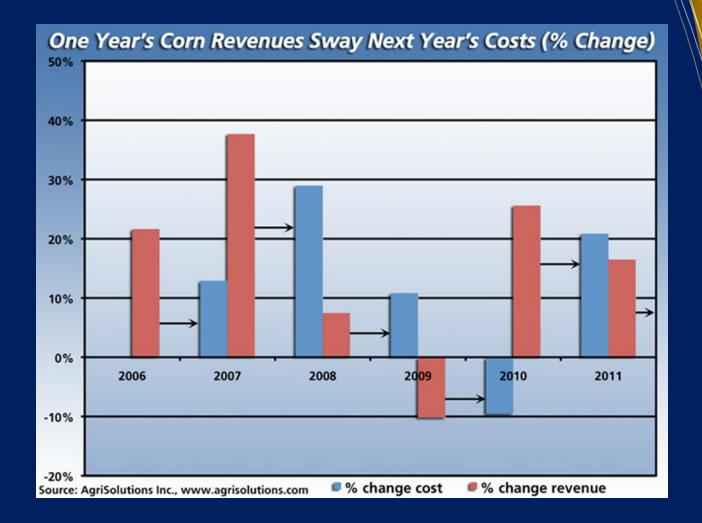
Paul J. McKee Jr. of McEagle Properties LLC





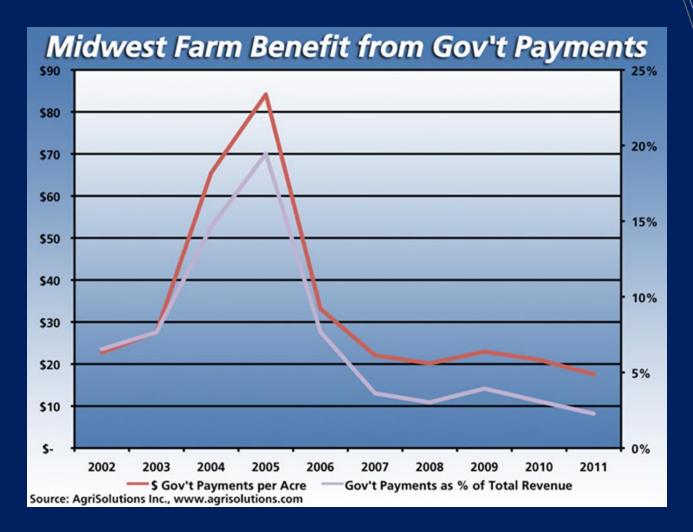
### Customer Relations?





# Ag-Retailers are efficient





# Government Support?





Trigger?





You are the agent



# Consider other public consumption industries

- Transportation
- Municipal water and sewer
- Energy
- Pharmaceuticals
- Health Care

# Think Just Briefly



- Process Control
- Automation and Systems
- Proactive Reporting
- Regulatory Compliance
- Detailed record keeping
- Transparency
- Don't do anything to violate trust

# Implications







- 5-25 year horizon
- Its not that hard or expensive anymore
- Automate instead of staffing up
- Change your expectation and motivation about benchmark data
  - · Compliance
  - Identifying opportunities
  - Improving efficiencies so you can compete
  - Management metrics
  - Start documenting your profile

# Success is a Dozen things



- Brands are important because they give the consumer confidence and assurance in purchase
- Almost all of you will not be able to build a brand for yourselves individually (too > \$\$\$)
- But you can build an e-bay like sell rating
- Someone will build an online market where land owners like me can shop for the best operator with the best price for my land.

### Brands



### How will that seller rating be determined

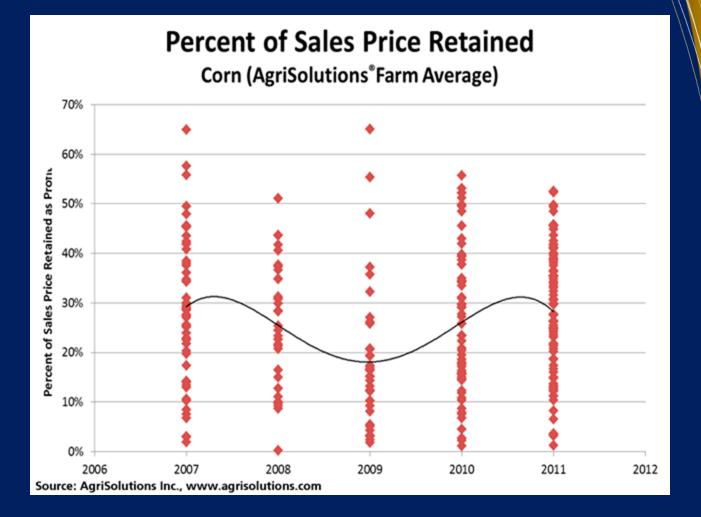
- With an environmental stewardship score (and all the other internal business processes)
- With an automated customer communications score and client satisfaction ranking
- With a Financial Performance score
- With a innovation and learning score

Remember you do not want a brand you want a love mark.

You do not want landlord, you want an advocate

# Seller Rating





# Benchmarking



- Stop looking for the answer in benchmark data
- Start looking for the questions
- And focus most of your effort on internal benchmarking
- On data collection and business process
  - Which needs to be AUTOMATED (or at least captured at point of creation)
  - Make sure you OWN it (competitive imperative)

# Intelligence \neq Answers



- The economics of data collection have changed. It is a "C" change
- You need tools in your hand that gives you the information to make better decisions, but
  - Accurate
  - Consistent
  - Timely
  - Intuitively accessible
  - Intuitively clear
  - Integrated (not fragmented, not disparate)

## Tools in Your Hands



Visualize your key data. Control who on your team has access to which reports with an architecture that is scalable, customizable, efficient, and as mobile as you are.

Integrate disparate data so you can build from your existing applications without the risk and cost of a one-size-fits-all, enterpriseclass solution

# Requirements



Collect and integrate data from your existing accounting, markets, weather, production, planning, and operations management systems

It is about the cloud, mobile internet, and data integration, but it is also about a managerial structure that fits the way you intend to manage your operation.

# Requirements



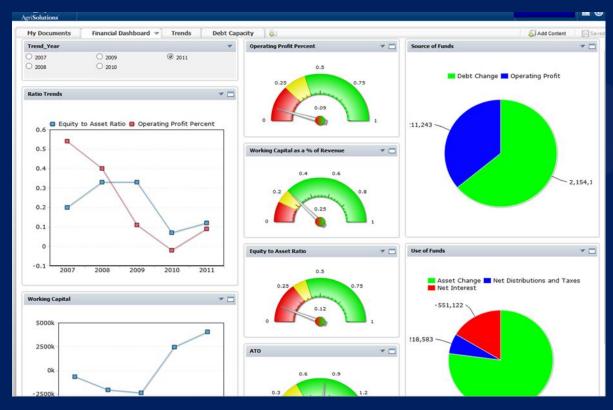
It is about the ability of data architects and financial consultants to transform data streams into better management decision making.

It is about networking with other operations and shared involvement

# Requirements



### Where all that data comes together



AgriSolutions® AgIQ® Dashboard

